| Product                        | Vendor               | System Purpose                                   | Categories or Data Type   | Custodian/Department                   | Frequency Collected | Frequency<br>Updated |
|--------------------------------|----------------------|--|---|--|---------------------|----------------------|
| AutoCAD                        | Autodesk             | Design Software                                  | Plan review and map editing   | Engineering Department                 | As Needed           | As Needed            |
| Cityworks Office and<br>Mobile | Cityworks            | Maintenance<br>management for<br>District assets | Asset Management  | Maintenance & Operations<br>Department | Continous           | Continous            |
| Constant Contact               | Constant Contact     | Email Marketing                                  | Customer Contact<br>Information Distribution<br>Notification System           | Conservation                           | As Needed           | As Needed            |
| ARCGIS                         | ESRI                 | Spatial Data<br>Management                       | Geographic<br>Information Systems   | Engineering Department                 | As Needed           | As Needed            |
| Laserfiche                     | Laserfiche           | Paperless document storage, management           | Document<br>Management  | Administrative Services Department     | Continous           | Continous            |
| Harmony                        | Master Meter         | Automated Meter<br>Reading                       | Meter Reads and status  | Customer Service<br>Department         | Continous           | Continous            |
| Exchange                       | Microsoft            | Email Services                                   | Email   | Administrative Services Department     | Continous           | Continous            |
| POSM CCTV                      | POSM Software        | Stand Alone CCTV<br>Application                  | CCTV Application for below ground structures (e.g. sewer lines)               | Maintenance & Operations<br>Department | As Needed           | As Needed            |
| Simpler for Springbrook        | Simpler Systems      | Financial System<br>Reports                      | Financial and customer reports including water consumption data               | Administrative Services<br>Department  | Continous           | Continous            |
| XC2                            | XC2 Software         | Backflow Prevention<br>Software                  | Black flow and meter information  | Maintenance & Operations<br>Department | As Needed           | As Needed            |
| Springbrook                    | Springbrook Software | Financial data<br>management                     | Accounts payable, accounts receivable, payroll, cash receipts, general ledger | Administrative Services<br>Department  | Continous           | Continous            |